

CalOMS Tx Update

An update on the evaluation of CalOMS Treatment from UCLA

January 2008

Issue 1

Overview of Performance Measurement and Outcomes Monitoring Meeting: November 15-16, 2007

The main goal of the meeting was to identify ways to effectively use the California Outcome Measurement System (CalOMS) to monitor and improve program performance and client outcomes in California.



Link to Meeting Presentations: <http://www.uclaisap.org/html/presentations-caloms.html>

Performance and Outcome Measures are Defined and Used Differently

- **Performance Measurement:** Performance measures are used at the program level to estimate and monitor the extent to which the actions of a program conform to standards of quality. Regular tracking of program performance is a keystone for identifying where significant problems exist and service improvement needs to occur.
- **Outcome Measurement:** Outcome measures are used at the client level for measuring trends over time across life function areas expected to be positively influenced by a treatment.

A Sample of Potential Performance & Outcome Measures in California

Performance Measures

- **Retention:** The length of stay in treatment from date of first service to date of last service.
- **Completion:** Meeting treatment criteria/goals from admission (first service date) to discharge (last service date).
- **Continuum of Care:** Degree to which clients move from higher to lower levels of care and continuing care including recovery management activities.
- **Access/Capacity:** The unduplicated count of persons served.

Outcome Measures

- **Alcohol/Drug Use:** The change in alcohol/drug use during past month from admission to discharge.
- **Employment/Education:** The change in number of employment/education days in past month from admission to discharge.
- **Crime & Criminal Justice:** The change in number of arrests in past month from admission to discharge.
- **Stability in Housing:** The change in number of clients in stable housing in past month from admission to discharge.
- **Social Connectedness:** The change in number of family/social problems in past month from admission to discharge.

Questions and comments may be directed to: www.uclaisap.org/caloms

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